Durlast – Quality Policy

Durlast S.r.l. has been operating for over 60 years in the field of polyurethane products and coatings for a wide range of industrial sectors.

The company stands out for its in-house processing of raw materials and its ability to provide customised products and solutions tailored to the specific requirements of each customer, ensuring quality, reliability and flexibility.

Durlast recognises that, in an increasingly open and competitive international market, the continuous improvement of the quality of its products and services is essential to enhancing the company's effectiveness, operational efficiency and competitiveness.

Research & Development is at the heart of Durlast's commitment to innovation and continuous improvement. Through ongoing experimentation and close collaboration with its customers, the company develops advanced compounds and technologies to improve product performance and respond to the evolving challenges of industrial markets.

Durlast manages each project in a structured manner, providing technical support, process control and traceability throughout the entire production process, to ensure full compliance with requirements and the quality of the final product.

Management is committed to:

- Maintaining a **Quality Management System compliant with ISO 9001:2015**, promoting its effective implementation and continuous improvement;
- Ensuring customer satisfaction through product quality, on-time delivery and the ability to provide innovative and customised solutions;
- Strengthening cooperation with suppliers, considering them strategic partners with whom requirements and expectations are shared, to ensure high-value products and services with consistent quality;
- Reducing non-conformities and continuously improving the efficiency of production and management processes;
- Enhancing the competence, awareness and involvement of personnel by supporting professional development and knowledge sharing;
- Continuously increasing investment in modern technologies and the development of innovative production processes, with the aim of improving working conditions and safety, reducing waste and consumption, and minimising the environmental impact of the company's activities;
- Operating in full compliance with applicable statutory, regulatory and contractual requirements, ensuring transparency and control at every stage.

This Policy is communicated to all personnel, displayed at the company's premises and made available to relevant interested parties. Management ensures that the Policy is periodically reviewed to maintain its continuing suitability in relation to the company's context and strategic objectives.

Management

Durlast

Gerno di Lesmo, September 2026